RK-1 Gigabit Router Firmware Release Notes



Firmware v2.00.6 Release Notes

Released April 25, 2024

Fixes

- Resolved authentication issues.
- Improved cybersecurity.
- Addressed an issue where accessing the local UI with Chrome or Edge. (ERR_SSL_KEY_USAGE_INCOMPATIBLE error message)

Firmware v2.00.4 Release Notes

Released June 1, 2023

Fixes

- Resolved website loading issues with RK-1 firmware 2.00.1.100848.
- Fixed RK-1 Static Route port 80 Issues.
- Addressed RK-1 slow DHCP reservation page.
- Fixed NAT Loopback not working after 2.0 update.
- Fixed forwarding rule that was missing between OpenVPN and VLAN client if the client was added after the OpenVPN was enabled.
- Addressed RK-1 2.0 firmware bug where RK-1 was replying to port 21 (FTP) and 443 (HTTPS) even without port forwarding rules.
- Fixed a bug where DDNS would not resolve if address started with a number.
- Fixed a bug where RK-1 wouldn't allow to move past the change login page after updating to 2.0.

Firmware v2.00.3 Release Notes

Released June 30, 2022

Fixes

- Updated security.
- Fixed the load time of the DHCP reservation page



Firmware v2.00.2 Release Notes

Released March 16, 2022

Fixes

- Updated security.
- OvrC Webconnect fix.
- OvrC LAN IP Address fix.

Firmware v2.00.1 Release Notes

Released November 11, 2020

Release highlights

Delivers a complete UI refresh, multiple bug fixes, and makes the RK-1 an OvrC Pro device.

Caution: Once the router has been updated to the 2.0 firmware they are no longer able to contact BakPak apps.

New Features

- Added VLAN tagging on the WAN.
- Allows LAN port configuration of VLAN tagging.
- Allows more control over interzone (VLAN) routing.
- Zone Bonding has been updated, allowing more control over multicast routing.
- Adds encryption configuration for OpenVPN.
- Configuration of firewall policies to control the forwarding of traffic through the router.
- DHCP leases can be cleared from the UI.

Note: If downgrading from firmware version 2.00.00 to 1.08.x, the router must be factory defaulted.

Note: Speedtest diagnostic tool may not always pick the closest test server when running a test.

Note: BakPak DDNS is still functional.

Firmware v1.08.04 Release Notes



Release highlights

Delivers key components that are required in preparation for the next firmware release to enable OvrC on RK-1.

Fixes

- Fixed throughput issues with certain cable ISPs.
- Fixed connection tracking issue where active sessions were not closed correctly.
- Fixed issue with bad DHCP configuration after firmware upgrade.
- Fixed issue with DHCP server not starting every time.
- Fixed QoS configuration after firmware upgrade.
- Fixed UPnP configuration upgrade and startup.
- Fixed RTSP packet forwarding.
- Added California law compliance.

Firmware v1.08.0 Release Notes

Introduction

The **RK-1 Gigabit Router Firmware v1.08.0** is an exciting new software release packed full of important bug fixes and feature enhancements including a significant increase in reliable speed and throughput, stability improvements, mobile OpenVPN support, and DHCP configuration enhancements. With v1.08.0, the RK-1 Gigabit Router will deliver the gigabit throughput, ultra-fast speeds, and reliable connectivity that you depend on to support your customers' smart homes.

Release highlights

Slow speeds and a reduction in throughput

Overview:

We've received feedback from our dealers in the last few months that some were experiencing lower throughput than expected from the ISP when deploying the RK-1.

Issue:

- Dealers reported over 30% reduction in throughput from the RK-1 compared to directly connecting to a modem.
- Customers with gigabit ISP speeds were most susceptible to this issue.

Resolution:

Significant improvements have been made to the router firmware in order to address the performance issues observed. We've conducted extensive field testing on sites experiencing the issue to resolve and confirm v1.08.0 firmware will deliver the expected speeds from the internet service providers.

New features



Pseudo-random DHCP assignment

We have added a new configuration option to the DHCP Server settings. This option changes IP address assignment from a sequential method to a pseudo-random method. The pseudo-random method is preferable in large networks and with devices which commonly disconnect from the network.

DHCP Reservation auto-fill details

The DHCP Reservation section now has auto-fill. When entering DHCP reservation entries, host details will automatically fill in. When selecting the device MAC address, the Hostname and IP address will auto-fill. This simplifies the process of adding multiple DHCP reservations, reducing the time needed to enter each detail of the device.

OpenVPN mobile compatibility

We've added a simple way to connect to OpenVPN on mobile devices. It is now possible to open the OpenVPN configuration download link on mobile devices to quickly add connectivity. Getting new mobile devices set up and connected to the RK-1 over OpenVPN is simpler now without the added steps of transferring the VPN profile to your mobile device.

Fixes

41476	Devices unable to get DHCP from RK-1 during a large number of DHCP requests	
40126	RK-1 GUI login stops working	
38790	RK-1 can't resolve bakpakddns.com	
41502	BakPak unable to complete network scan	
37115	No voice while using RK-1	
37591	After fail-over, BakPak profile goes offline because router cannot resolve IP address	
33169	Some ISPs require MTU to be changed in order to connect	
39613	RK-1 using PPPoE not updating third-party DDNS	
38256	Unplugging the WAN when it is set to DHCP doesn't release its IP	
38912	Recursive DNS causes internet access problems	
38266	After changing LAN IP address from the Quick Setup page, DNS under the LAN page will remain the same as the old LAN address	
40074	RK-1 Dual WAN not always failing over	
23271	Option to disable ISP DNS when using Custom DNS	
32267	Static route incorrect configuration deletes LAN and VLAN routes	
38899	When using "Other" DDNS on an RK-1, you cannot enter a password greater than 32 characters	
40268	DDNS Request - password should be URL encoded	
25771	Can't delete an already-created DHCP rule when the rule is outside of the DHCP range	
38051	QSP would override custom DNS setting on WAN	
34710	WAN 2 shows inactive when active	



35331	Multiple instances of the same device showing up in the "other connected devices" on the dashboard	
41281	RK-1 stops logging locally or remotely when you don't specify the port number in syslog page	
26368	Host Devices show "?" for Hostname on DHCP Devices list	
38053	Enable GUI access when using VLAN interface address	
27469	Upgrade OpenSSL to 1.0.2j	



Previous firmware releases

Firmware Version	Release Date	Description
v1.07	4/30/2018	Quick Setup Page, LED control, multiple DHCP Pools, Interface DNS setting, SIP ALG setting, bug fixes
v1.06	5/23/2017	Bug fixes: cannot reset password after changing username, PPTP VPN, MTU fix
v1.05	2/1/2017	BakPak management agent, PPPoE updates, bug fixes

Technical Support

For chat and telephone, visit snp1.co/tc for discussions, instructional videos, news, and more.

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