

Control4® MyHome™ App Quick Setup

Control your system from your mobile devices or tablet

Control4® MyHome™ lets you manage and interact with your Control4 system using your favorite Android™ and iOS smartphones, tablets, or a PC/Mac®. The MyHome apps for your devices are free, but they do require a MyHome license which you can get from your dealer.

What you need

Setup is easy. You probably won't need your dealer's help, but you will need:

- A Control4 Controller.
- A MyControl4 account created with your email address and password. If you don't have this information, contact your Control4 Dealer or see *MyControl4 Account Quick Setup for Consumers*.
- A Control4 MyHome license (included with new controllers purchased after April 2013).
- A MyHome iPhone[®], iPad[®], Android, or PC/Mac app v2.4 or later. You can download the latest MyHome app for iPhone, iPad, or Android from the app store or download the MyHome app for PC/Mac from your MyControl4 account.

What you can control

- Manage lighting, audio, video, security, temperature, and more on your home or business's WiFi network.
- Use your smartphone to manage your home while you're away (4Sight™ required) using Anywhere Access.



To set up for the first time:

- Search for and download the Control4 MyHome app for your iPad, iPhone, or Android from its app store; or for the MyHome app for a PC/Mac use the Adobe Air-compatible app that corresponds with your Control4 operating system version, and then download the app from your MyControl4 account (Sign In > Customer > My Software > Downloads).
- 2 Start the MyHome app on your device. Make sure the device that is running MyHome is on the same WiFi network as your Control4 system, and that you have an Internet connection.
- **3** At the 'Welcome' screen, tap **Connect**.



- 4 Follow the instructions on the 'Add System' screen, and then tap Next.
- 5 In 'Add System' give your system a friendly name (for example, Home) or use the default.
- 6 Enter the email address and password tied to your MyControl4 account. Use the device's keyboard to enter the information, and then tap Next. The app will find, connect to, and configure itself with your Control4 system. You're finished!

If the MyHome app returns a message that it can't find the system on the network, see "Troubleshooting to find your system" in this guide.

To update an existing MyHome app:

If you previously set up your MyHome app, and then you've updated to the new MyHome app 2.5.0 or later, your previous configuration will be preserved.

- Your app store will notify you of updates if you have an iPad, iPhone, or Android. To get the latest update, please visit the app store for your device.
- To update your MyHome app on a PC/Mac, download the app from the MyControl4 website (My Software > Downloads). The version of the app should match the version of your system.
- The first time you launch the new app you may see a 'What's new in this version' screen. Tap Start Controlling, and then control your lights, music, and so on.



- **2** Here are some things you can do in the System and Settings tabs:
- To change to another system, tap the More icon on the House screen, and then use the System tab.





• To configure settings, use the **Settings** tab.

Both tabs are located at the bottom of the screen. See the Control4 *MyHome Setup Guide for Homeowners* for complete details.

Troubleshooting to find your system:

If the MyHome app can't locate your system, here are some tips to get you connected.

- Select **Retry** to attempt to find your system again. In some cases, it may just take a little more time to discover your system.
- If the MyHome app still can't find the system, try the **Troubleshoot** option which will walk you through a wizard.
 - Determine if you are in the same location and on the same WiFi network as your controller. If true, it's likely that your network is configured so that the app can't discover your system. In this case, select Yes. You'll need to enter the IP address of your system (your dealer can give you the address).
 - If you are NOT in the same location as your system (for instance, you have a system installed in a second home and you are not at that home), respond No. This will save the configuration. To complete the setup, choose this system when you are in the same location as your Control4 system.
- If you have updated your system from a previous release, MyHome will ask for your MyControl4 account credentials the first time you try to access your home remotely.
- If you lose or sell your smartphone, you can log into your MyControl4 website and disable the device (select My Devices, the device, and then select Disable).

Anywhere Access, enabled by enhanced 4Sight

If you have a 4Sight subscription (sold separately) and MyHome, you can take advantage of Anywhere Access, a new feature enabled by 4Sight using Anywhere Access: Mobile (in OS 2.4.0 or later) or Anywhere Access: Web (in OS 2.5.0 or later).

4Sight is a Control4 service that provides remote access to your system so you can connect to and manage your system from virtually anywhere in the world. 4Sight also provides just-intime updates and web-browser access from your PC or Mac. To take advantage of Anywhere Access, please confirm that you have a 4Sight subscription.

With Anywhere Access:

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- Remotely access and manage your system from your smartphone or tablet over a 3G/4G or remote WiFi network connection. Control4 systems that have 4Sight are enabled for remote access automatically. Your Anywhere Access expiration date appears on the System page in MyHome.
- Use your smartphone or tablet away from your home the same way you use your touch screens at home.

Check with your dealer for details or see *MyHome Setup Guide for Homeowners* at http://www.control4.com/customers/resources.

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