

Release Notes: Luma X10 IP PTZ Camera Firmware

V5.5.6 build 201111

Priority: **REQUIRED**Released: 2021/02/10

Models Affected

LUM-310-PTZ-IP-BL LUM-310-PTZ-IP-WH LUM-510-PTZ-IP-WH

Enhancements

1. Support for Chrome, Safari, and Edge browsers on both PCs and Macs without the need for plugins. Internet Explorer continues to use a plug-in.

Issues Resolved

- 1. Fixed IR sensitivity issues, including resolving image degradation issue, IR on/off issues in low light, and IR not turning on when there is enough light.
- 2. Fixed auto tracking issues where the function would stop after a few days or not work in cases where it should focus and track.
- 3. Added LumaLink enable/disable function in web UI.

Known Issues

- 1. Grey screen on Live View on plug in free browsers when the PTZ camera is connected to the back of the NVR PoE port.
- 2. Latency issues with PTZ cameras/control on plugin free browsers.
- 3. Web UI font size changes on plugin free browsers.
- 4. The camera does not respond to the first command via the touch screen; it does respond to the subsequent commands.
- 5. If PTZ cameras are left in the background the device does not reconnect when bringing back the app. User must go to devices and connect again or close/re-open app.



V5.5.6 build 190924

Priority: **INSTALLED**Released: 2020/01/30

Models Affected

LUM-310-PTZ-IP-BL

LUM-310-PTZ-IP-WH

Issues Resolved

1. This is the first release firmware.

Known Issues

1. None we are aware of.

V5.5.6 build 190882

Priority: **INSTALLED**Released: 2019/11/20

Models Affected

LUM-510-PTZ-IP-WH

Issues Resolved

1. This is the first release firmware.

Known Issues

1. LumaLink enable/disable not included in Luma 510 IP PTZ web UI.