Control4[®] Intercom Anywhere App Quick Reference Guide

Answer the door from your smartphone

Whether you are at home or away, use the Control4 Intercom Anywhere app to answer your door remotely from your smartphone. Screen visitors, unlock the door for deliveries, or just check on your home.



Prerequisites

Before installing the Control4 Intercom Anywhere app, you must have the following:

- A compatible smartphone (Android 5.1 or newer; iOS 10 or newer).
- A current 4Sight license.
- Your Control4 system must be running OS 2.10.3 or newer.
- The Communication agent must be added to your system by the dealer. See your dealer for assistance if you have never used Control4 intercom with your Control4 system before.
- If using with a video doorbell, the video doorbell's driver must be updated to the latest version by your dealer.



Note: Only T3 and T4 Series touchscreens support calls to and from the Control4 Intercom Anywhere app. Previous versions of touchscreens retain current Control4 intercom functionality, including local one-to-one calls from touchscreens, video doorbells, group calls, and monitoring.

Creating users

From your customer account, set up a user profile for every smartphone you want to connect to your intercom system. (For example, create a user profile for your phone, your spouse's phone, and the phone of any other household member.)

- 1 Log in to your Control4 account at customer.control4.com.
- 2 Under Account, select Manage Users > Add > New User.



3 Enter the name, email address, password, and permissions for the new user.

New User						
First Name	Grandma	Email	user1@control4.com			
Last Name	Scholes	Password				
Permissions Anywhere Access Web - This user can connect to my house using Anywhere Access Web. Manage Profile - The user can manage their own profile. Including email address and password Manage Account - This user can manage the account profile.						
Activa This use	ite er is enabled.					

4 Under *Activate*, select **This user is enabled** and click **Save**. An invitation is emailed to the newly added user. Make sure the invitation is accepted before installing the smartphone app.

Getting started

After accepting the email invitation, each user will be ready to install the Control4 Intercom Anywhere app to their smartphone.

- 1 Install the Control4 Intercom Anywhere app on each smartphone.
- 2 Tap the Intercom icon to open the app.
- **3** Respond to the prompts allowing the Control4 Intercom Anywhere app to access the smartphone's camera, microphone, and notifications.



4 From the login screen, enter the user name and password for the user's profile. The smartphone is connected with the intercom system and is ready to use.



Using the app

After logging in, you can interact with the intercom-enabled devices in your Control4 system, including touchscreens, video doorbells, and connected smartphones.

To call a connected device:

- 1 From a touchscreen or smartphone, tap the Intercom icon.
- **2** Tap to select the device or group to call. The intercom call will be initiated with the selected device.

Answer the door

With the Control4 Intercom Anywhere app and a current 4Sight subscription, you can see who is at the door and select whether to ignore or answer it—whether you are at home or away.

Your dealer can add programming to turn on a light, open the gate, unlock the door, and more, directly from the Control4 Intercom Anywhere app (without opening the Control4 app). See your Control4 Dealer for details.

1 When the video doorbell is pressed, a call appears on enabled smartphones and touchscreens, and video from the video doorbell is displayed.



- 2 Using the icons, answer the call with audio 🖤 or video 👓 or ignore it
- **3** (Optional) Use the custom buttons on the call screen to unlock the door or perform other custom actions. See your dealer for help in setting up the custom buttons.

Copyright ©2020, Wirepath Home Systems, LLC. All rights reserved. Control4 and Snap AV and their respective logos are registered trademarks or trademarks of Wirepath Home Systems, LLC, dba "Control4" and/or dba "SnapAV" in the United States and/or other countries. Snap AV and Wirepath are also registered trademarks or trademarks of Wirepath Home Systems, LLC. Other names and brands may be claimed as the property of their respective owners. All specifications subject to change without notice. DOC-00392-B 2020-12-01 MS

Settings

You can configure "Do not disturb" options, set audio/video preferences, and more under *Settings*.

No SIM 🗢	11:28 AM	* 🗖
<	Settings	Logout
PREFEREN	ICES	
Do Not I	Disturb	
Start Ca Video and	Ills With Audio	
Video Q _{High}	uality	
Rington Cassiopei	e a	
APP SUPPO	ORT	
Gatewa Registered	y Status	
Controll control4_e	er ea3_000FFF1B054	

- Do Not Disturb-Block calls and announcements on the current device.
- Start Calls With—Automatcially answer incoming intercom calls with video or audio only.
- Video Quality—Select High or Low.
- Ringtone-Choose the ringtone for intercom calls.

More help

For instructions on using the intercom, scan the QR codes below or visit **ctrl4.co/intercom**.



ALL INTERCOM DOCUMENTATION



ctrl4.co/intercom



ctrl4.co/intercom-help

