


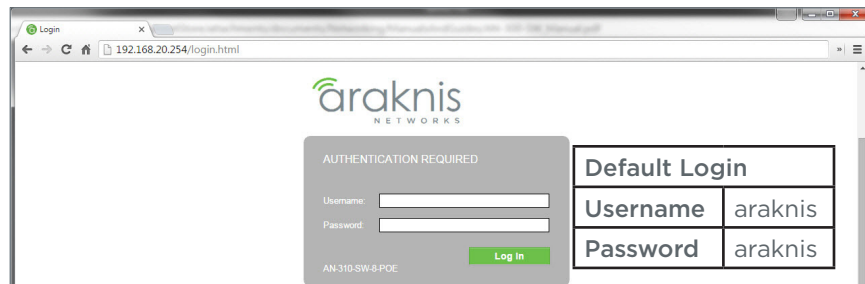
### Introduction

We suggest using OvrC to update firmware if possible, but the local GUI can also be used by following these instructions.

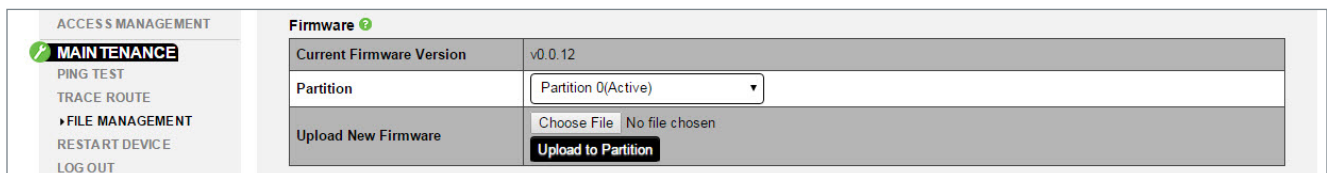
### Instructions

-  **Note** - The switch has two partitions for holding the firmware file, one to run and on for back up. You must update both partitions during this procedure to ensure reliable operation of the switch.

1. Find the IP address issued to the device by looking in the router or using a network scanning tool.
2. Enter the IP address into a web browser.
3. Log in using the default or configured credentials.



4. Extract the firmware from the zip file to a known location on your computer.
5. Navigate to the Maintenance > File Management > Firmware menu.



6. Click the **Choose File** button for Upload New Firmware, then find and select the new firmware and click **Open**.
7. Click Upload to Partition then follow the prompts to complete the update for the first partition.
8. After the first partition is updated, repeat the process, but before clicking **Upload to Partition**, select the alternate partition from the **Partition** drop down.
9. After the alternate partition uploads, the process is complete.

### Contacting Technical Support

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